



Speech by

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MEMBER FOR CAIRNS

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KAMSLER TROPHY FOR EXCELLENCE IN SERVICE

Ms BOYLE (Cairns—ALP) (7.23 p.m.): Several months ago I had the great pleasure of being a member of the judging team for the Cairns Tourism Association's Kamsler Trophy for Excellence in Service. I dare say a good number of honourable members would know that the Kamsler family have been leading lights in the tourism and hospitality industry in Cairns for the past several decades and are presently our hosts at the Pacific International Hotel. It is fitting that the peak trophy in the tourism industry in Cairns each year is named after the Kamslers.

All of the finalists were wonderful. That is no surprise. But in spite of the diversity of their businesses and the sorts of contributions they make to the tourism and hospitality industry, there was an absolutely consistent pattern among all of the finalists of high-quality service and an attitude of helpfulness, friendliness and showing the genuine Australian character. The finalists came from various companies and included Julie Harrop from the Roydon Beachfront Apartments; Merv Luscombe and Dave Walker from the Savannahlander Train, Queensland Rail; Peter Clark from Compass; Tony and Jo Ettles from Inn the Tropics; Illese Naylor and Walburg Leinichen from Skyrail; Yvette Kiwi, from Kangaroo Explorer; Mike and Anne Willmot from Mini Car Rentals; and Taare Wallace from Sunbus. All of those people are winners—for themselves, their businesses and for this very important industry in Cairns. However, the trophy went to Tony and Jo Ettles from Inn the Tropics. They deserve our congratulations on the excellent leadership they are providing.
